

ERH

January 2015
Issue 8



Connections

Quality Healthcare Close to Home



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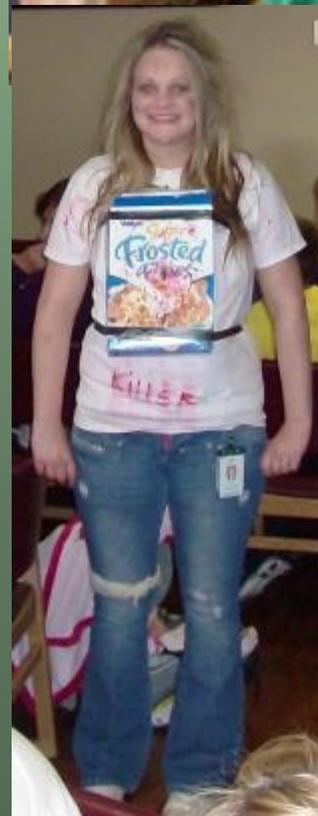


Maxine Clarke and the volunteers provided a splendid fall display outside of the hospital entrance.

ERH Halloween, 10/31/14



ERH Halloween



ERH Halloween



ERH Halloween



ERH Thanksgiving, 11/20/14



The Admin team is serving our complementary, great-tasting Thanksgiving lunch. Employees are invited to bring canned goods to be donated to the Lord's Storehouse.

Senior Circle Christmas Party, 12/2/14



The Senior Circle Christmas Dinner & Party was held at the Gateway Grille. Entertainment was provided by Blaine Blomquist, country singer. One hundred twenty people attended! Great job by Maxine Clarke, who coordinated the event.

ERH Christmas & Santa Claus, 12/11/14



During Angie's Community Cares presentation at LDI #31, Santa Claus came giving gifts, and asked what these boys & girls wanted for Christmas.

ERH Christmas & Santa Claus



ERH Christmas & Santa Claus



ERH Christmas & Santa Claus



ERH Christmas & Santa Claus



ERH Christmas & Santa Claus



ERH Christmas & Santa Claus



Angie & Erin in Print!

ENA 2014 ANNUAL CONFERENCE



EMERGENCY NURSES OFF DUTY

The Welcome to Indy Party on Oct. 9 was an explosive celebration to formally open the ENA Annual Conference, with food, camaraderie and high-energy live music from the Endless Summer Band.



Angie Foster, ER Director, and Erin MacFarlane, ER Nurse, attended the ENA Annual Conference in Indianapolis, IN on October 9. They were captured here, in the December issue of the ENA Connection magazine, dancing to “YMCA.”

Dr. LeVitre On a Bus Wrap



Jason LeVitre, Podiatrist, is currently featured on a Wright Medical bus wrap—all along the outside.

Senior Circle Oldies Caribbean Cruise



Cruisin' to the Oldies: Maxine Clarke escorted 25 Senior Circle members from January 16-24. There were concerts from five 1960s rock bands.

Current Print Advertisements

Labor & Delivery OB/Gyn Campaign

Oh
baby!

Two more great reasons to choose our newly renovated birthing center.

When you have your baby at Evanston Regional, you and your little one get even more than a beautiful facility with special features for your comfort and security. You get the confidence of knowing that skilled OB/GYNs Karen Evans, M.D., and Eric Hansen, M.D., both deliver babies here. These dedicated physicians, along with our nurses and staff, believe that nothing is too good for you and your little one.

Call 307-789-8881 to make an appointment with an OB/GYN. Next-day appointments are often available.

 **EVANSTON**
REGIONAL HOSPITAL
EvanstonRegionalHospital.com

Eric Hansen, M.D.*
Board-Certified
OB/GYN

Karen Evans, M.D.
Board-Certified
OB/GYN



*Member of the Medical Staff at Evanston Regional Hospital

Current Print Advertisements

Labor & Delivery 10 Toes Campaign

Joy.

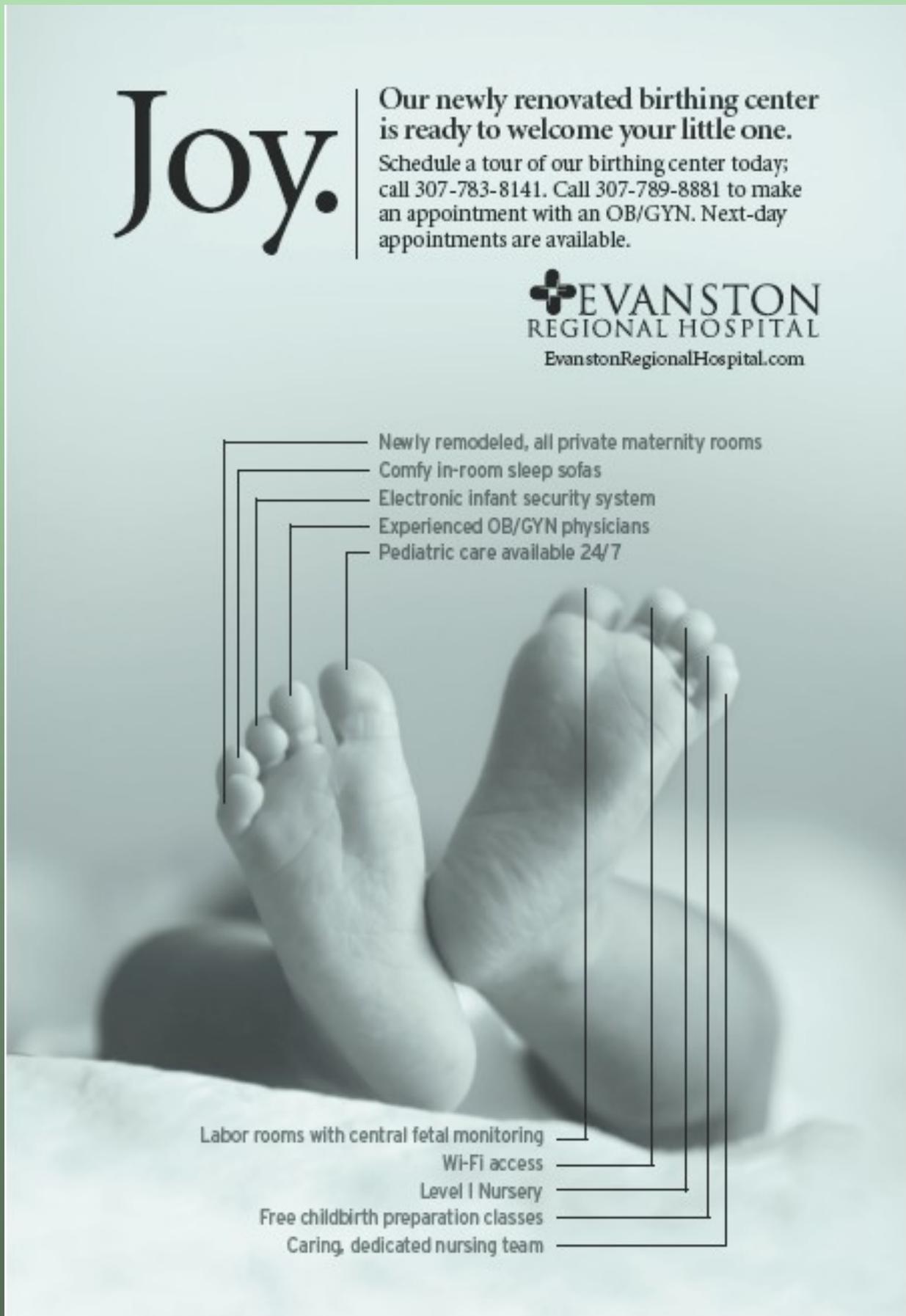
Our newly renovated birthing center is ready to welcome your little one.

Schedule a tour of our birthing center today; call 307-783-8141. Call 307-789-8881 to make an appointment with an OB/GYN. Next-day appointments are available.

 **EVANSTON**
REGIONAL HOSPITAL
EvanstonRegionalHospital.com

- Newly remodeled, all private maternity rooms
- Comfy in-room sleep sofas
- Electronic infant security system
- Experienced OB/GYN physicians
- Pediatric care available 24/7

- Labor rooms with central fetal monitoring
- Wi-Fi access
- Level I Nursery
- Free childbirth preparation classes
- Caring, dedicated nursing team



L&D Patient Satisfaction Verbatim Comments, 2014 Q3

I am very satisfied for the services I received at the hospital. The doctors and nurses were very kind to me and attended me very well. They provided what I needed. I would recommend everyone to go to this hospital. They are the best. Thanks to all nurses that helped me and provided services. I was unable to thank them all while I was there, but now I do want to thank them all and specifically to the doctors who attended me. Thanks.

I was very pleased with labor and delivery. And also when I was up in the maternity ward the nurses were wonderful, very caring. And I felt like they took care of me and answered any of my questions. I would recommend anybody for to go to that hospital to have a baby.

Getting my IV, Robin was really good in labor and delivery with getting it in and very kind and courteous and came and checked on me the next day. And just all the nurses in the OR that I had, Jessica was one that(garbled) and she did really well, and I really appreciated all the kindness that was shown.

I was very satisfied with the labor and delivery nurses. They were very helpful in every way.

I believe that the nurses in the OB department were very caring. And it was a stressful situation and they helped me. And Dr. Hanson was amazing.

I had excellent care from my night nurses Mandy and Ellie. They treated me really good and provided me with all the information that I needed when I left the hospital and had to take good care of my baby. Mandy especially gave me some good tools and copies of documents that I might need to help me succeed in raising my baby.

I just wanted to thank Mandy. She was very helpful with taking care of the baby and helping me understand everything. I'm going to say it again, Mandy, so thank you.

Mandy, the nurse in the nursery who was very attentive in taking care of me. She was good at not only knowing my needs, but helping me and being, asking me what she could do and suggesting things to help me. So she wasn't just waiting for me to ask for something, she was proactive and was very helpful. And also Nancy in labor and delivery was very sweet, and caring, and kind during some rough moments. And she was just very sweet and good at taking care of me and making me feel comfortable.

Okay, I was impressed that nurses came in the following day when they weren't necessarily like over me. But they came in and checked on me anyways after my son was born and they just seemed to genuinely care about how everything was going.

Stephanie takes good care of us and the baby and all the hospital staff were so attentive. They help us a lot, me and my baby. It was a great experience at your hospital.

Tyler, the nurse anesthetist, was very good at explaining what was going on. And he made me feel comfortable.

Well, Barb was my nurse in labor and delivery and she was amazing.

When I had my baby on July 24th the night shift crew was very often with me. Courtney in particular, I do not remember her last name in the birthing center. She was really awesome with me at night. She helped me out, answered all my questions and was very awesome to me.

Okay, I really liked the nurse Stef or Stefanie. She took really good care of me and helped me stay calm through my labor. She came and checked on me even though she was only in labor and delivery, and afterwards she came and checked on me, always made sure I was okay. She and the other nurses even sent me a note.

Barb was very helpful, and made it so it was much easier to go through. Stephanie Erin was my nursery nurse and I want to thank them all for helping me and being very happy and caring at the time. Thank you at your age for supporting me and showing me kindness.

Current Print Advertisements

Uinta Medical Group Campaign



Hello!

**Say hi to the easiest way
to find a doctor in Evanston.**

Whether you need to find a new doctor—or connect with your current physician in Uinta Medical Group—we have your number. Just call **789-WELL (9355)** and we'll help you choose a new physician in Uinta Medical Group or transfer you to your current provider's directline. It's just one more way Uinta Medical Group is making healthcare more convenient for the people of Evanston. Medicare, Medicaid and most insurance plans welcome. Same- and next-day appointments are often available.

Uinta
MEDICAL GROUP
UintaMedicalGroup.com

Specialties: Family Practice, Internal Medicine, OB/GYN, Orthopedic Surgery, Podiatry



Hello!

**Say hi to the easiest way
to find a doctor in Evanston.**

Uinta
MEDICAL GROUP

Current Print Advertisements

ER: Heart Attack Warning Signs Campaign

Signs of a heart attack
are rarely this obvious.



Nausea,
dizziness,
shortness of breath,
chest pain

During a heart attack, every minute matters. So, know the warning signs. If you experience them, call 911. And count on the Nationally Accredited Chest Pain Center at Evanston Regional Hospital.



 **EVANSTON**
REGIONAL HOSPITAL

EvanstonRegionalHospital.com

Nationally Accredited Chest Pain Center

Focused.

Keeping your life on track.

Join us for the Evanston Regional Hospital 2015 Women's Conference. We'll have vendor booths and physician and health-related breakout sessions, along with breakfast and lunch. Our keynote speaker is **Noelle Pikus Pace**, Olympic silver medalist in the skeleton event at the Sochi Olympics. She overcame many tragedies and setbacks to reach her Olympic dream, and became the most decorated American athlete in the history of the sport. Noelle's book, *Focused. Keeping Your Life on Track, One Choice at a Time*, is a powerful story of family, faith and focus.

HEALTHY  WOMAN™
AN EVANSTON REGIONAL HOSPITAL RESOURCE

2015 Evanston Women's Conference

Saturday, March 21

Evanston High School

701 W. Cheyenne Drive • Evanston

7:30 a.m. – Registration, light breakfast, vendor booths

8:45 a.m. – Opening program with Noelle Pikus Pace;
book signing following program

10:30 a.m.-1 p.m. – Lunch

11:30 a.m.-2:30 p.m. – Breakout sessions with local
physicians and more

Tickets: \$20

Purchase tickets beginning February 1 at
Evanston Regional Hospital, online at
EvanstonRegionalHospital.com/HealthyWoman
or at Benedicts in Mountain View.

New This Year
“Dream It, Be It”

For High School Girls

Sponsored by
Soroptimist International of Evanston

*These classes will be held in conjunction with the
breakout sessions at the 2015 Women's Conference.
Tickets for High School girls are FREE and are being
provided by a grant from Soroptimist of Evanston.*



Noelle Pikus Pace
Olympic Silver Medalist

ERH 2014 Employee of the Year



Lisa Harley Hughes

Congratulations!

ERH 2014 Clinical Director of the Year



Janet Mackey

Congratulations!

ERH 2014 Non-Clinical Director of the Year



Ann Hampton

Congratulations!

ERH Hero - January



Ramona Nelson
Congratulations!

ERH Q2 Wins

- George noted a conversation with an employee who recently had a baby here and noted that it was his wife's and family's best L&D experience so far.
- The Helipad painting is finished.
- Kelly stated that a C-section patient was a nurse from Rock Springs. The patient had positive comments regarding the housekeeping staff's care and interaction while cleaning the room.
- Kudos to Janet for coordinating transfer from a patient's home to South Davis for wound care on his foot.
- The recognition and communication board looks great.
- Linda offered that a "hurry-up" C-section went well with OB Aired here to receive the baby.
- George noted that we received the results from the EMS survey, and we scored a 3.9 of 4.0. YEAH ER!!!!
- Celia noted that yesterday during a walk through with the mock survey staff, while they were walking through the kitchen they noted that ours was the CLEANEST KITCHEN THEY HAD SEEN!!! Nice job dietary!
- Mary Megeath noted that we are 1st overall in contract compliance in our Division 4 and 9th in CHS overall. Well done!
- Roland noted that the new white lettering on the Medical Office Building (MOB) looks great! Check it out!
- George shared that on his corporate call yesterday, it was noted that ERH is one of four hospitals that have gone over one year without a SSE!! (We are almost to two years!!)
- Linda stated that the O.R. crew did an in-service on Malignant Hypothermia and checked with Steve to ensure that we did have the medication required for this type of surgical emergency. Strong work!
- Cory noted that the patient we had in Room 11 was cold. The housekeeper, Joyce, went to the department where they have knitted blankets to hand out for adults. The patient was very appreciative of this gesture.
- Roland noted room 26 was turned back over to Janet. The room is updated and looks great!
- County Disaster Drill went well. Good teamwork!
- George met with a group of clinical directors after the Leadership Development Institute (LDI) to complete a checklist regarding our Ebola preparedness. It appears we are prepared except for a few small points. One of those is education for staff and customers. Signage is present in the E.D. Angie will put up signage throughout the hospital and Andy will handle signage for the clinics.
- Angie noted two outside visitor groups both commented about how clean our facility was, compared to other facilities around the state and around the nation. The groups were Mission Lifeline Wyoming and E.D. optimization for Medhost.