

JCAHO Public Information

To ensure the highest quality healthcare for our patients, Biloxi Regional Medical Center regularly participates in a national accreditation process conducted by the Joint Commission on Accreditation of Healthcare Organization (JCAHO). JCAHO is an independent, not for profit organization. Joint Commission standards deal with organization quality, safety of care issues, and the safety of the environment in which care is provided.

In the event you should have a concern regarding quality of care or safety, we request that you report these concerns to the hospital management staff by calling 228-436-1104 or 228-436-1593. You may also speak to the house supervisor or Patient Representative. Anyone believing that he or she has valid information about the quality or safety of care, and safety of the environment that has not been resolved by Biloxi Regional Medical Center, may contact the Joint Commission in the following ways:

Mail:

Division Accreditation Operations
Office of Quality Monitoring
Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace IL 60181

Fax: 630-792-5636

E-mail: complaint@jcaho.org

Phone: 800-944-6610

This notice is posted in accordance with Joint Commission's requirements.